

642-6410 (Tall Free Voice) 866-273<u>-</u>3323 (Toll Free TTY)

102 N. Krohn Place, Sioux Falls, SD 57103

Rapid City Region

Booth: Meade Co. Health Fair & RC Health Fair

525 People

Outreach hours 14

1.25 Staff travel hours

0 **Interpreting Hours**

Sioux Falls Region

Booths/Presentations: TIE conference, Hearing Aid Dispensers conference & United Methodist

380 People

20.5 Outreach hours

Staff travel hours 0

Interpreting Hours 0

Interpreting Travel Hours 0

Sioux Falls Relay Center Tours

People 0

Tour hours

Upcoming Outreach Activities

- Booth exhibition at Active Living Expo in Sioux Falls May 6, 2010.
- Booth exhibition at Brown County Fair in Aberdeen August 17 22, 2010.
- Booth exhibition at SD State Fair in Huron September 2 6, 2010.



Received & Inspected NOV 162012 FCC Mail Room

800-642-6410 (Toll Free Voice) 866-273-3323 (Toll Free TTY) 605-367-5958 (Fax) www.c-s-d.org

102 N. Krohn Place, Sioux Falls, SD 57103

South Dakota TRS/TEDP Outreach Monthly Report Reporting Activities for the Month of April 2010

Summary of Outreach Activities

- Newspaper ads Ran ads statewide the week of April 19th. The run was made in 108 newspapers (79 in East River area and 29 in West River area). Ad was run in Indian Country Today on April 21st, in Native Sun Weekly during week of April 28th and in Lakota Country Times during the month of April. Ads are also run in the Lakota Country Times website on a continuous basis.
- KELO Backyard and Rushmore Radio Broadcasting continue to broadcast all ads (711, Don't Hang Up and TEDP throughout the state.
- PSAs (711, Indian 711, Don't Hang Up, TEDP and CapTel) are being broadcasted by TV stations in Sioux Falls and Rapid City. TV stations are KCPO-TV, KDLT, KELO-Land, KTTW-FOX, MidContinent in Sioux Falls and KEVN-TV, NBC-KNBN, KOTA-TV and Friends of SD Public Broadcasting in Rapid City.
- Website (<u>www.sdrelay.com</u>) received 2,622 hits during month of April.
- Completed draft of Speech to Speech brochure and was circulated for review & approval before printing but is currently put on hold by the State Office.
- Received order of notepads.
- Continued to coordinate product service training to take place 19th of May at CSD Headquarters. Currently in contact with trainers from Ultratec and Plantronics.
- Started working on spring issue of Relay South Dakota newsletter.
- Booth exhibition at Technology & Innovation in Education conference in Sioux Falls April 19 – 20.
- Booth exhibition at Health & Human Services Fair in Rapid City April 30 May 1.

CSD Branch Offices Activities

Aberdeen Region

1 Booth: Aberdeen

800 People

7 Outreach hours

0 Staff travel hours

Interpreting Hours



102 N. Krohn Place, Sioux Falls, SD 57103

CSD Branch Offices Activities

Aberdeen Region

- 0 Booth:
- 0 People
- 0 Outreach hours
- O Staff travel hours Interpreting Hours

Rapid City Region

- 0 Booth:
- 0 People
- Outreach hours
- 0 Staff travel hours
- 0 Interpreting Hours

Sioux Falls Region

- 0 Booths/Presentations:
- 0 People
- 0 Outreach hours
- 0 Staff travel hours
- 0 Interpreting Hours
- 0 Interpreting Travel Hours

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Received & Inspected

NOV 1 6 2012

FCC MAIL BOD

102 N. Krohn Place, Sioux Falls, SD 57103

South Dakota TRS/TEDP Outreach Monthly Report Reporting Activities for the Month of August 2011

Summary of Outreach Activities

- Newspaper ads Ran ads statewide the week of August 22nd. The run was made in 79 newspapers (59 in East River area and 20 in West River area). Ran ad in Native Sun during week of August 29th and in Lakota Country Times during August.
- Newly-redesigned website was launched on August 26.
- New radio ads sent to Rushmore Radio and Backyard Keloland to be broadcasted through 7 different stations.
- New newspaper ads were sent to SD Newspaper Association and two Indian newspapers (Native Sun News and Lakota Country Times).
- Website (www.sdrelay.com) received 2,541 hits during month of August.
- Sent PSAs to four of the seven TV stations through FTP. The four are MidContinent Cable (statewide), KDLT (East River), KELO (statewide) and KOTA (West River). Will continue to try to work with three remaining stations (KCPO, KTTW and KSFY).
- Booth exhibition at Brown County Fair August 16 through 21. Per news report, approximately 200,000 - 250,000 attended the fair, even though, many of the same people went to the fair every day.

Upcoming Outreach Activities

Booth exhibition at SD State Fair in Huron September 1-5, 2011. Booth exhibition at Aging, Healthy, Happy & Wise conference in Salem Oct. 4. Booth exhibition at RehabAction Fall conference in Ramkota Hotel in Sioux Falls Oct. 26.

Sioux Falls Relay Center Tours

People Tour hours 1.25



102 N. Krohn Place, Sioux Falls, SD 57103

CSD Branch Offices Activities

Aberdeen Region

- 0 Booth/Presentations:
- 0 People
- 0 Outreach hours
- O Staff travel hours Interpreting Hours

Rapid City Region

- 0 Booth/Presentations:
- 0 People
 - Outreach hours
- 0 Staff travel hours
- 0 Interpreting Hours

Sioux Falls Region

- 0 Booths/Presentations:
- 0 People
- 0 Outreach hours
- 0 Staff travel hours
- 0 Interpreting Hours
- 0 Interpreting Travel Hours

.



Received & Inspected

NOV 1 8 2012

FCC Mall Room



102 N. Krohn Place, Sioux Falls, SD 57103

South Dakota TRS/TEDP Outreach Monthly Report Reporting Activities for the Month of August 2012

Summary of Outreach Activities

- Newspaper ads Ran ads statewide the week of August 20. The run was made in 113 newspapers (82 in East River area and 31 in West River area. Ran ads in Native Sun News the week of August 29 – Sept. 4. Ran ads in Lakota Country Times during the month of August.
- Website (<u>www.sdrelay.com</u>) received 2,029 hits during month of August.
- Ad is advertised on three billboards at three different locations (one on I-90 in Rapid City, one on I-90 near Mitchell and one on I-29 near Canton exit.
- TV PSAs are being started to be broadcasted by 3 TV stations (MidContinent, Fox-KTTW and KCPO. Three more TV stations are pending.
- Booth exhibition at Brown County Fair in Aberdeen August 14 19, 2012.
- Booth exhibition at SD State Fair in Huron August 30 September 3.

Upcoming Outreach Activities

Booth exhibition at Rehab Fall Conference in Spearfish October 17.

Sioux Falls Relay Center Tours

People Tour hours 0.0

EFFECTIVELY

talk to you

TELECOMMUNICATIONS
EQUIPMENT
DISTRIBUTION
PROGRAM

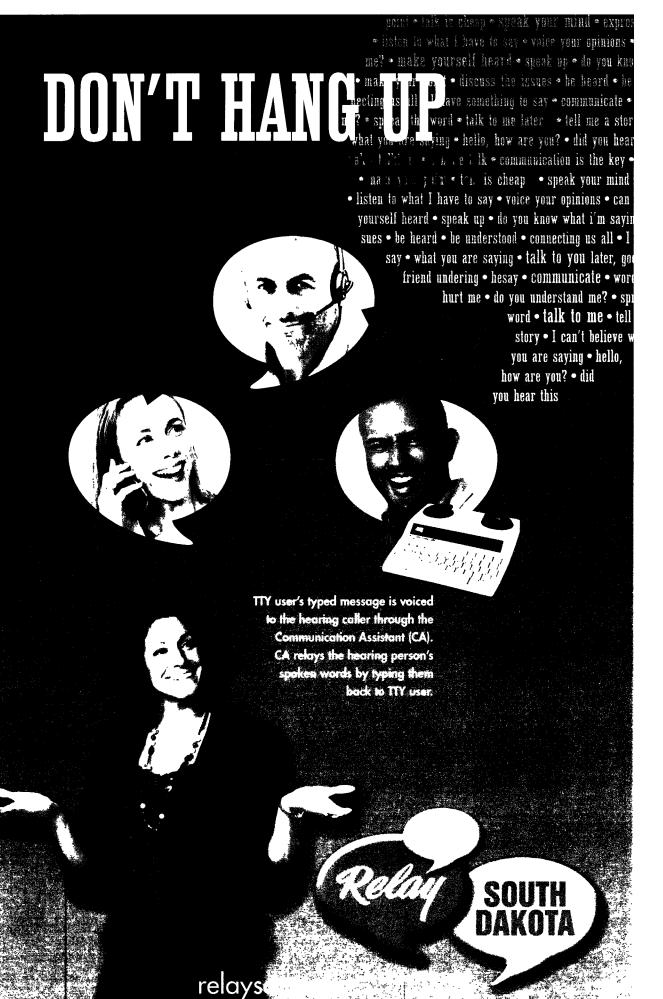
DISTRIBUTION LOCATIONS

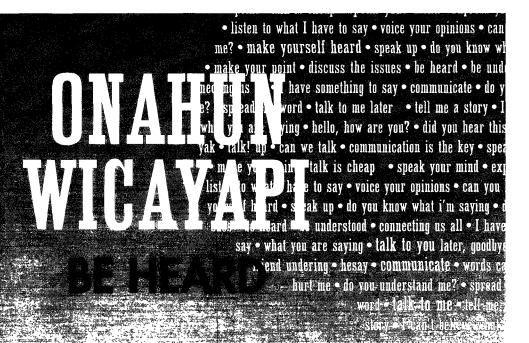
SIOUX FALLS – CSD 100 N. Krohn Place Sioux Falls, SD 57103 (866) 246-5759 Voice/TTY (605) 367-5759 Voice/TTY

RAPID CITY - CSD 150 Knollwood Drive Rapid City, SD 57701 (888) 304-2311 Voice/TTY (605) 394-6864 Voice/TTY

ABERDEEN - CSD 1707 4th Ave SE Aberdeen, SD 57401 (1866) 246-5759 Voice/TTY (1823) 6800/2668 Voice/TTY







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EFFECTIVELY

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HOW A.



TEXT
TELEPHONE
(TTY)



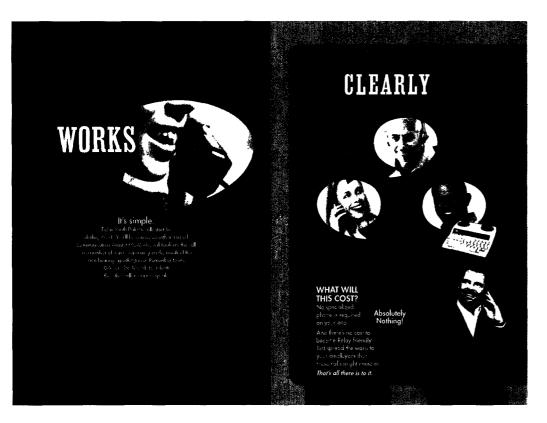
AMPLIFIED PHONES



CAPTEL MAGNES



SOUTH DAKOTA





WHAT A RELAY CALL

Do you or your employees know how to handle a Relay call? If a deaf or hard-of-hearing tries to call, you'll hear a Relay CA say

DON'T HANG UP!

"Hello, a person is calling you through Relay South Dakota This is CA number 3456 Have you received a Relay call before?"

All you have to do is listen to the instructions,

which will sound something like this

"The person calling you uses the Ralay service to communicate They will type their conversation and I will read you what they type When I say 'go ahead' it will be your turn to speek and everything I hear will be typed back to the caller and say 'go ahead' when you want them to respond "

HOW TO RETURN A CALL

- Just dial Relay South Dakota at 7-1-1
- Gwe the CA the phone number with the area code that you're calling
- Give your name and the name of the person you're calling
- Speak slowly and directly to the person you're calling not the CA
- Say 'go ahead' when you're ready for the other person to respond



Relay South Dekote makes it possible for deal, mad softmering at speech distabled people to communicate via relapionar. The server is annulated to communicate win relapionar and le length on number of cells placend. All cells we strictly confinerated and no records of conversations are ever maintained Relay South Dokoto.

**Bis Conversation at ever maintained conversation at ever maintained conversations are ever maintained.



DON'T HANG UP

speak your mind

be heard

communication is the key-

SOUTH DAKOTA DEPT OF HUMAN SERVICES

Relay

NEED MORE INFORMATION OR OUTREACH MATERIALS

maks your point

Relay



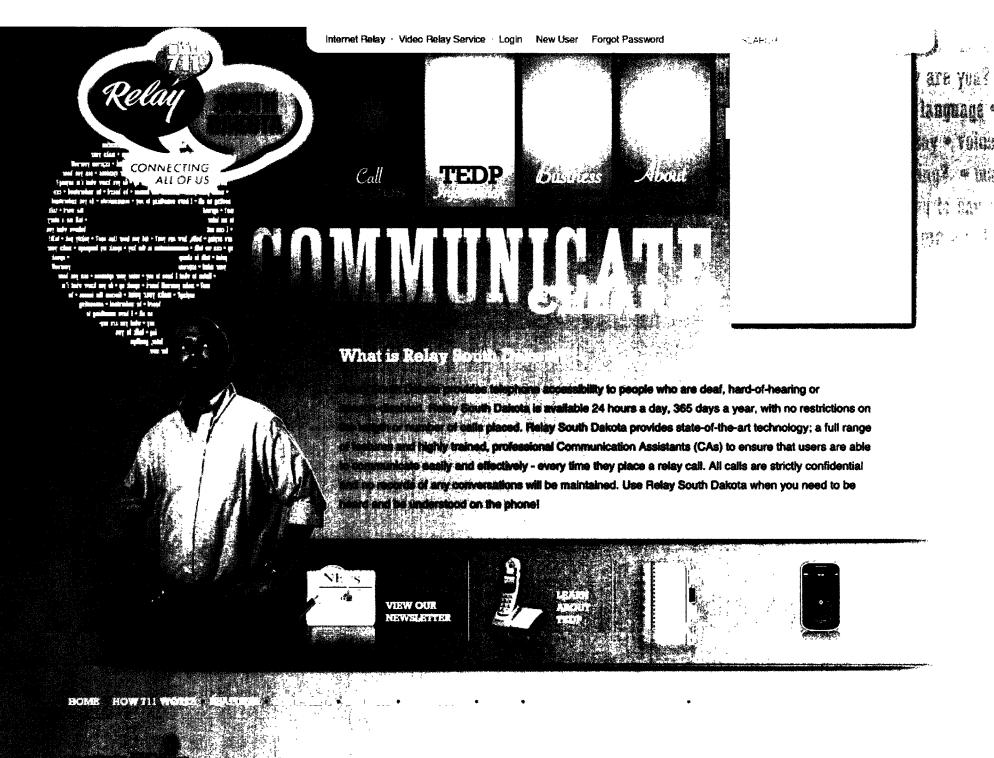
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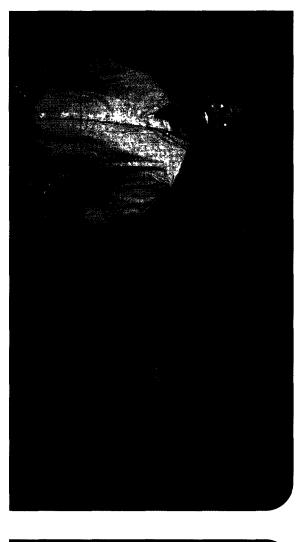
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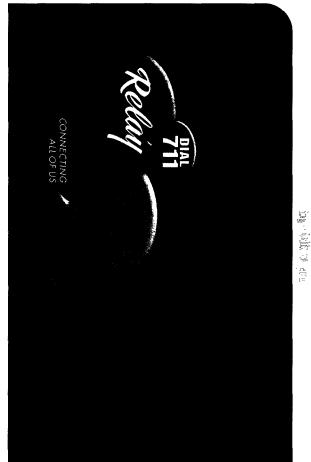
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or complaints? If calling about a specific incident, date and time of the call. please provide the CA's ID number as well as the Need additional help or have questions, suggestions

800-676-3777 ◆ TTY/Voice 24/7

OR OUTREACH MATERIALS **NEED MORE INFORMATION**

rochures, posters or other materials ontact us anytime to learn more or to receive

SOUTH DAKOTA DEPT OF HUMAN SERVICES

605-773-3195 Voice/∏Y 800-265-9684 Voice/TTY Pierre, SD 57501 500 E. Capitol 3800 Hwy 34

OUTREACH SERVICES

102 N. Krohn Place Sioux Falls, SD 57103 800-642-6410 Voice 866-273-3323 TTY



assemply all • I have something to say • communicate • do you underst serve your point • discuss the issues • be heard • be understood • make yourself heard • speak up • do you know what i'm saying to what I have to say . voice your opinions . can you hear

is he afer

BESTIES & COLE are saying . hello, how are you? . did you hear this one? . yakity yak . (Second) believe what • tell me a the word

up * can we talk • communication is the key • speak my language • make goint o talk is cheap your mind express • spi

 listen to what I have to say • voice your opinions • can you h me? • make yourself heard • speak up • do you know what i'm saying? • make your point • discuss the issues • be heard • be understood • connecting

say • what you are sayus all • I have something to

later, goodbye

ing • talk to you





Connecting All of Us

TEDP

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About

- FI ()

All the following equipment as well as a description of each, are available for your review. For additional informations any of the equipment, please contact Relay South Dakota Outreach Services.









Works

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Equipment

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All the following equipment as well as a description of each, are available for your review. For additional information about any of the equipment, please contact Relay South Dakota Outreach Services.



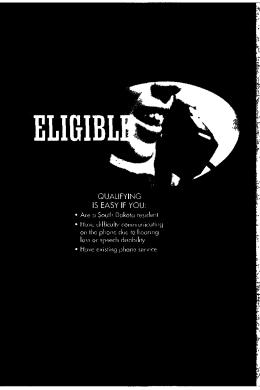






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HCO/VCO PHONES

VOICE CARRY OVER (VCO) allows people with hearing loss to speak for themselves and read other party's message as text

HEARING CARRY OVER (HCO)

allows people who cannot speak but can hear to type message and hear other party's conversation Calls are made through the Relay service

AMPLIFIED SPEAKER PHONE

Amplified telephone with speaker capabilities Amplification up to 30-50 dBs

AUXILIARY EQUIPMENT

Helps alert to a phone ringing either through flashing strobes or louder rings

More information on these and other available equipment can be found at www.relaysd.com/TEDP



RAPID CITY
Bennett, Butte, Caster, Fall River,
Haakon, Harding, Jackson,
Lawrence, Meade, Mellete,
Pennington, Perkins,
Shannon, Todd

RAPID CITY

Brule, Buffalo, Corson, Dewey, Hughes, Hyde, Jones, Lyman, Stanley, Sully, Ziebach

Beadle, Brown, Campbell, Clark, Codington, Day, Deuel, Edmunds, Faulk, Grant, Hand, Marshall, McPherson, Potter, Roberts, Spink, Walworth

SIOUX FALLS

Aurora, Bon Homme, Brookin Charles Mix, Clay Davidson, Charles Mix, Clay Davidson, Douglas, Gregory, Hamsin, Hanson Hutchinson, Jerauld, Kingshury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody Sanborn, Tripp, Turner, Union, Yankton





TEDP

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RAPID CITY - CSD

3800 Hwy 34, 500 E Capitol Pierre, SD 57501 (800) 265 9684 Voice/TTY (605) 773 5301 Voice/TTY

1707 4th Ave SE Aberdeen, SD 57401 (866) 246 5759 Vaice/TTY (605) 626 2668 Voice/TTY

SIOUX FALLS - CSD 100 N Krohn Place Sioux Falls, SD 57103 (866) 246-5759 Voice/TTY (605) 367-5759 Voice/TTY



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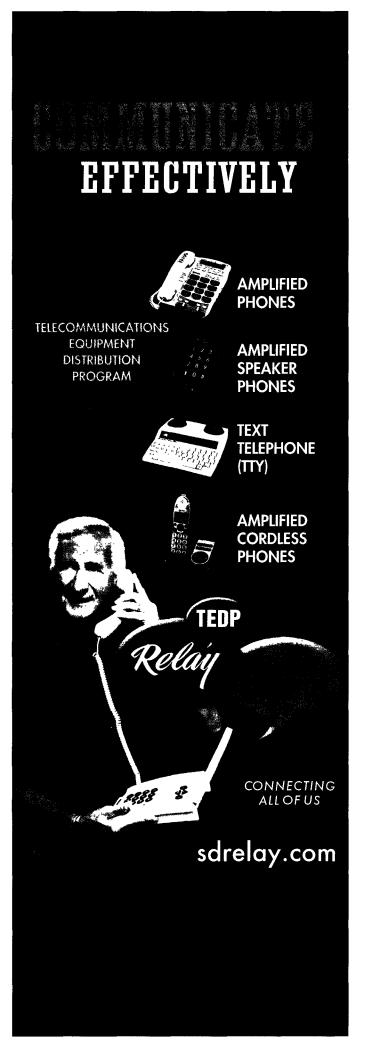
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OUTREACH SERVICES
CSD
112 N. Kicke Plant
block fields
Seck fields
Seck fields



SHANG SUP!

Relay South Dakota

- The Communication Assistant (CA) will facilitate the call
- Avoid saying "tell her" or "tell him"

YOUR FIRST RELAY

Relax! It's easy! Here's what you do:

- Say "GA" or "Go Ahead"
- The CA will type everything you say
- Say "GA/SK" or "Go Ahead/Stop Keying" to end your call

eral Hereleco hold ursday, o for the a District

al members
ran against
month for the
irict seat, inin "Hawkeye"
received 487
Herman's 545
ill all be put back
allot Sept. 9 for the
election on Sept. 20,
ding to Cecelia Fast
e, election board serlat-arms.

in a near repeat of last enth's primary election, ell less than half of the ibe's registered voters imed out for the general ection: Of the 6,665 enilled tribal members 18 years and older registered to vote on the Rosebud Reservation, 2,538 – or 38 percent – of them showed up at the polls this time around, according to official election board numbers. This figure is up slightly from the 2,269 tribal members, or 34 percent of all voters, who showed up for the primary

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election on July 26.

In addition to Fast Horse, the tribe's election board includes Sam High Crane, chairman; Rhonda McKenzie, vice chairwoman; Ronald Valandra, treasurer; and Patricia "Patti" Romero, secretary.

(Contact Jesse Abernathy at editor@nsweekly.com)



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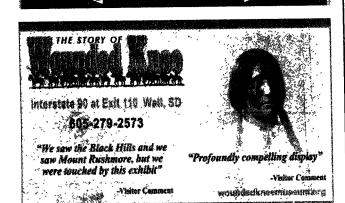
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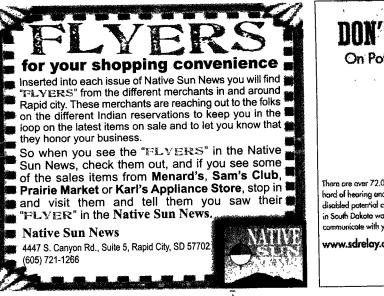
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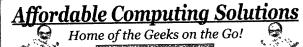
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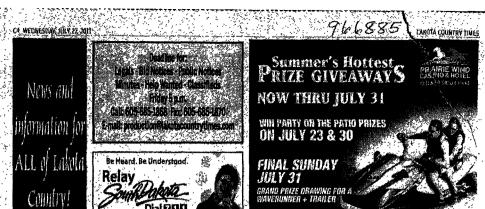
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Contact John Heemstra, MTI Call 600.864,1969 or email john; heemstra@mitchel



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